Mission Statement

The mission of the Recreational Services Department at the University of New Mexico is to provide a wide variety of opportunities to enhance the recreational, educational and social experiences for a diverse University community. The Department is committed to excellence by offering programs that promote wellness, physical activity and a healthy lifestyle while contributing to the intellectual and cultural development of those we serve.

Vision

Recreational Services is committed to being recognized by the University as an outstanding advocate for fitness and wellness and the leader in offering recreational and leisure activities on campus. We will develop and continue to improve a comprehensive recreation program that supports student learning and lifelong participation in fitness and wellness. We value student development, collaboration and professionalism.
Executive Summary

Recreational Services is a service oriented program for the entire University community which totals approximately 28,000 students, 2,500 faculty, 5,000 staff. Student funding entitles each student to participate in a variety of scheduled activities and the privilege to use the numerous recreational facilities during Open Recreation. A primary function of this Department is to provide for the total well-being of the University community in accordance with the University’s commitment to educate the total individual and to care for the individual’s needs while they attend or are employed by the University.

Programs and Services

Recreational Services programs in the following areas of emphasis:

**Campus Recreation** - During Open Recreation hours, students may use the following recreational facilities: gymnasiums, weight room and fitness center, racquetball and squash courts, dance and aerobic studios, wrestling and yoga room, tennis courts and several outdoor grass fields.

**Aquatics** - The aquatic complex consists of three pools: Johnson Pool, Therapy Pool and the Olympic Pool. Lap swim is generally available all day. Therapeutic and family use of all pools is limited to Open Recreation hours.

**Intramural Sports** - Recreational Sports offers participants the opportunity to compete individually, in pairs or on a team in many different sports in either tournaments or league play.

**Getaway Adventures** - The Getaway Adventures Program offers instructional, educational, and recreational excursions, clinics and workshops.

**Outdoor Shop and Bicycle Shop** - Camping and sporting equipment are available for rent to all UNM students at the Outdoor Shop for a very reasonable fee. Items for individual use, such as swim accessories, tennis and racquetballs are also available for sale at the Outdoor Shop. The Bicycle Shop is a full service bicycle rental and repair shop servicing all types of bicycles and non-motorized wheelchairs.
**Fitness and Wellness** - The Fitness Program offers a variety of wellness and fitness classes and workshops designed to enhance the total well-being of the individual.

**The Works** offers traditional aerobic and fitness classes as well as instructional classes such as Fencing, Hip Hop and Salsa.

**E-Fitness** offers fitness classes specifically designed for faculty and staff.

**Excel** classes provide recreational opportunities for disabled students, faculty and staff. These programs provide for the development of skills in areas such as swimming, weight training and various sports activities.

**Next Level Fitness** classes offer nontraditional fitness classes and are skill-based.

**Personal Training** matches students with nationally certified trainers to assist in establishing fitness and wellness goals and then developing and implementing exercise plans to obtain those goals.

**Fitness Assessments** provide students with a baseline to start their exercise program. For a small fee, participants are tested on girth, body mass index, body composition, flexibility, muscular endurance and cardiovascular capability. Each participant will then have a private, individual session with a certified personal trainer and receive a personalized recommendation to help the individual achieve their fitness goals.

**W.O.W.** is a program that allows faculty and staff to use their tuition remission benefit to purchase both the Works Pass and the E-Fitness Pass.

**Sport Clubs** - Recreational Services is home to all Sport Clubs at the University of New Mexico. Sport Clubs allow students the opportunity to compete against other clubs and institutions in their chosen sport. Current club offerings include ice hockey, rugby, karate, water polo, mountaineering, cricket and cycling. Sport clubs are able to store their equipment purchased by ASUNM funds in the “Sport Club Closet” located in Johnson Center and storage containers located on Johnson Fields.
Special Events - Recreational Services offers several Special Events each year, our most popular being the Turkey Trot 5-K fun run. Recreational Services’ staff is also available to assist other departments and groups with their events.

Challenge Course Program - Recreational Services manages and schedules the high and low ropes courses as well as the climbing walls. Participation in the ropes courses emphasizes the basics of teamwork and communication. Along with the ropes courses, we offer Outdoor Experiential Education activities, such as, cooperative games, UNM rock climbing walls, a portable rock climbing wall, rock climbing trips, snowshoeing, outdoor environmental trips, day hikes and overnight backpacking trips. The high and low ropes course and other activities are available to all UNM student organizations.

Who We Serve

<table>
<thead>
<tr>
<th>Participant Count</th>
<th>Total Head Counts per Facility</th>
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<tbody>
<tr>
<td>WR - Upper Level Cardio</td>
<td>188,201</td>
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<tr>
<td>WR - Lower Level Strength</td>
<td>199,733</td>
</tr>
<tr>
<td>WR- Faculty/Staff</td>
<td>6,901</td>
</tr>
<tr>
<td>Gymnasiums</td>
<td>310,706</td>
</tr>
<tr>
<td>Racquetball Courts</td>
<td>39,555</td>
</tr>
<tr>
<td>Aerobic, Dance and Wrestling</td>
<td>196,905</td>
</tr>
<tr>
<td>Natatorium</td>
<td>124,269</td>
</tr>
<tr>
<td>Intramural Fields</td>
<td>61,289</td>
</tr>
<tr>
<td><strong>TOTAL OPEN RECREATION</strong></td>
<td><strong>1,127,559</strong></td>
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Discussion: The Natatorium participation count was down by 6,764 from last fiscal year due to several closures for repairs and maintenance. Combined Weight Room participation was down by 704. Use of the strength deck was up but offset by a decrease in use of the cardio deck. Use of gymnasiums, fitness and field space all showed increased participation. Total participant count for all facilities showed a 1,696 increase over last year.
User Groups by Percentage - Open Recreation Head Count

- Students 79%
- Staff 18%
- Community 3%

Total Participants Registration Programs 2010 - 2011

<table>
<thead>
<tr>
<th>Registrations</th>
<th>Participants</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>38,644</td>
<td>Staff</td>
<td>22%</td>
</tr>
<tr>
<td></td>
<td>Students</td>
<td>76%</td>
</tr>
<tr>
<td></td>
<td>Community</td>
<td>2%</td>
</tr>
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Student Support

Recreational Services employs close to 200 student employees each semester. Student employees have the opportunity to move up in grade and into supervisory positions based on performance and seniority. We have adopted a student-run center philosophy. A student supervisor is on duty at all times the facility is open and is responsibility for all activities in the Center. Students also serve on committees and represent the Department and University in marketing endeavors, conferences, seminars and at the NIRSA. We have adopted the following learning outcomes for our student employees: develop transferable skills in assertiveness, cultural awareness, respect, accountability, responsibility, self-awareness, self-confidence, integrity, problem-solving, decision-making, judgment and wellness.
2011 - 2012 Goals

1. Identify strategies to mitigate the $270,000 Operation and Maintenance reoccurring fee Recreational Services must pay. Any other goals that would require funding beyond what is currently funded are not possible at this time.

**Result:** The Department requested additional funds from the Student Fee Review Board (SFRB) to cover 75% of the additional $270,000. The additional amount requested was $200,000. Working with the Budget Office, the SFRB was able to provide an additional $107,431. We still believe that the Athletic Department should pay a portion of the O&M fee as they currently do not pay for any support the Center provides for the practice and games.

2. Continue to offer quality programs and services that do not create an additional expense to the Department.

**Result:** The Department continues to offer quality programs and services. Additional classes were added to the Fitness Program. In addition, the Fitness Program has initiated several new collaborative programs with the Student Health and Counseling Center. The calendar of events for the Getaway Program also included many new and different trips.

3. Contingent on budgetary relief, the following goals will be implemented:

   A. Facility Enhancements
      
      a. Mileage markers around Johnson Field
      b. Outdoor exercise station in proximity to Johnson Field and jogging path
      c. Jogging routes published by Campus Planning
      d. Direction signs and venue sign in Johnson Center

   **Result:** Mileage markers were placed around Johnson Field at minimal expense. However, the outdoor exercise station was too expensive. Directional signs were placed in Johnson Center and have proved effective. The request for jogging maps was submitted to the Office of Planning and Campus Development and we await action on their part.

   B. Fitness Enhancements: implement a self-service wellness kiosk in Johnson Center.
Result: research was completed and a all-in-one unit identified. However, the $10,000 price tag made the equipment cost prohibitive and was not purchased.

C. Recreational Services Hall of Fame honoring current and past employees and individuals that have had a positive impact on the Department and the success of students here at the University.

Result: The project was successfully completed and inducted its first member. A permanent location in Johnson has yet to be identified.

D. Reorganize the Department using funds from the vacant Associate Director position to create 2 additional supervisory levels.

Result: Due to budgetary constraints, this goal was deferred to next year.

2012 - 2013 Goals

1. Replace Associate Director Position with Operations Manager to handle day-to-day operations of Recreational Services.

2. Implement online facility scheduling and point of sale system.

3. Create Johnson Center Hall of Fame.

4. Implement online training program for student employees.

5. Identify strategies to create contingency fund to replace fitness equipment.

6. Work with student government concerning a new recreation center and other initiatives.

Fiscal Update

The State of New Mexico Education Department reclassified Johnson Center as a 73% I&G and 27% Auxiliary facility. Recreational Services must now pay 27% of the buildings operations and maintenance cost beginning with the 2011 – 2012 fiscal year. With annual O&M costs around $1M, Recreational Services must now reimburse the University $270,000. In order to meet our financial obligation, severe cost cutting measures were put into effect, which included reduced recreation hours, reduction in
services, deferred maintenance and understaffing activities and events. These cost cutting measures allowed us to carry $120,825 forward as reserves to apply toward the $270,000 O&M cost.

In addition, the department must now cover 27% of the annual elevator maintenance fee, which totals $3,480. The department must also cover the one-time pay supplement for University employees, which totals $5,700.

Additional funding to cover the new O&M expenses will again be sought from the Administration, Student Fee Review Board and Athletic Department. If additional funding is not obtained, recreation hours for the 2011 – 2012 fiscal year will be have to be reduced.

**Director Participation on Committees**

**Jim Todd**, Associate Director

- Maintained his instructor certifications in American Red Cross CPR and First Aid.
- Served on the advisory committee for the National Youths Sports Program and was honored by NYSP for his involvement with the program

**Staff Participation on Committees**

**Laura Montoya**, Coordinator - Marketing and Getaway Adventures

- Served on UNM Homecoming Committee
- Elected New Mexico State Director for NIRSA
- Member of Outdoor Coalition in New Mexico
- Attended the New Mexico Student Affairs Symposium in Albuquerque, New Mexico
- Attended the NIRSA Annual Conference in New Orleans, Louisiana

**Eric Boeglin**, Coordinator - Open Recreation and Facility

- Attended the New Mexico Student Affairs Symposium in Albuquerque, New Mexico

**Lisa Romero**, Coordinator - Intramural Sports, Sport Clubs and Youth Programs

- Attended the New Mexico Student Affairs Symposium in Albuquerque, New Mexico
- Maintained her New Mexico Basketball Sports Official certification
- Attended two national basketball official certification clinics
- Officiated intercollegiate basketball games in the Rocky Mountain Athletic Conference

Noel Ortiz, Coordinator - Outdoor Shop and Bicycle Shop

- Attended the New Mexico Student Affairs Symposium in Albuquerque, New Mexico

Chris Apodaca, Fiscal Agent

- Attended the New Mexico Student Affairs Symposium in Albuquerque, New Mexico

Staffing Update for July 1, 2011 - June 30, 2012

Jim Todd was hired as Director in September 2011 replacing Roger Wrolstad who retired.
Organization Chart

Recreational Services

- AVP Student Affairs
  - Director
  - College of Education
  - RS Advisory Council
  - Accounting

Recreational Services
- Customer Relations
- Challenge Course Program
- Fitness
- Getaway Adventures
- Marketing
- Outdoor & Bicycle Shop
- Intramural Sports
- Club Sports
- Summer Youth

Aquatics
- Building Operations
- Lifeguards
- Maintenance
- Custodial
- Education

Johnson Center
- Building Operations
- Open Recreation
- HESS / User Support
- Special Events
- Equipment Room
- Maintenance
- Custodial